WHAT HAVE WE DONE FOR YOU?

Summary of the Student Union improvement work 2015/2016

704

5,694

65%

12,100
Our impact during the year

As students at Chalmers and members of the student union management team we want to sum up all the things we have worked for the past year to improve your student life.

The union vision is simple - all members should thrive and develop during their time at Chalmers. We in the student union management team have been elected by the student union council (Fullmäktige) to do our best to strive towards this vision. During our year we keep you updated with glimpses from our daily work. At the end of the year this summary is provided to give an overview on what we have actually done and what still needs attention, from accommodation and services to improvement work for a better education.

If you just can’t get enough, read the full summary at: www.chalmersstudentkar.se/VB_1516 (in Swedish only).

Enjoy reading and don’t hesitate to contact us if you have any questions: info@chalmersstudentkar.se

/Student Union Management Team of 2015/2016
“All members should thrive and develop during their time at Chalmers”

The vision of Chalmers Student Union
Introduction

How we are organised

All students at Chalmers are members of the student union. We are an independent organisation, democratically run, politically independent and religiously neutral. The organisation is run for and by volunteering students and a team of staff.

11 missions

Our improvement work is categorized within 11 missions, all of them to improve the student life. We will talk you through each one of them in this summary.

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All members of the Student Union
12 100 people

Our organisation

Council
Fullmäktige (FuM)
35 people

Student Division
Board
Students' accommodation
Subsidiary
General Manager
Staff
1. Make the most of your education

**Improved learning spaces**

Prior to 2016 there has been no strategic coordination regarding the development of Chalmers rooms and facilities. A premises strategist have now been hired to start mapping spaces associated with the undergraduate programmes. The student union has been represented in developing several educational based testing environments that may inspire future teaching and different approaches.

**Chalmers focus on the years ahead**

The student union have participated in the major work to develop strategies and visions for the university for the coming years. The student divisions presidents as well as members of the student union council have been kept informed during the process and been able to influence the work through the union president, who have been the one most involved in the work.

**Widening participation**

One of the challenges Chalmers president Stefan Bengtsson saw when he was enabled were the risks of Chalmers imbalanced recruitment of prospective students. The university risk missing out on competent and innovative students due to a currently narrow recruitment. Student union reps are included in this line of work to ensure a more balanced and diverse student body.

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**Average grade of all Chalmers courses**

3.8

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**“Both the companies and the university were very interested in the students point of view. It was unexpectedly rewarding.”**

- Student representative in institution advisory board

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**Did the examiner provide a summary on course improvements since previous year?**

20%

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**Was there a PM for the course?**

98%

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**Average response rate on course evaluation**

46%

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**Were the results from your course presented within 15 days?**

84%

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63 of 67

Number of student representatives in decision making or processing bodies within the university, appointed by the council.

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From the survey “Kartläggnings av hur Chalmers följer sina uppsatta regler” sent to course representatives regarding how the university follows examination rules.
Better support for Student Safety and Welfare Representatives (SAMO)

To better support the safety and welfare reps at the student divisions an action plan has been implemented since 2014.

• The guide "Arra för alla" has been developed to make it easier to include more students in various activities.
• In order to give SAMO more inspiration, ideas from workshops and previous SAMO’s have been collected and are being kept accessible for current reps.
• Smoother procedures for incidents occurring at student divisions.

Studentrösten - the student voice

Studentrösten is a recurring meeting point for all students at Chalmers to express opinions and make a difference through the student division.

Focus for the past year’s event have been opinions regarding campus Lindholmen. These will be regarded and discussed further with Chalmers new premises strategist.

2. Affect your education & study situation

To which extent do you feel that you can affect your education and study situation?*

- To a high extent: 38%
- To a low extent: 45%
- Not at all: 4%
- Do not know: 12%

Monitoring student’s work environment

To make sure the university takes a greater responsibility for student’s health and welfare an annual work environment survey will be developed.

To this day these type of surveys have been carried out through the union. This change will hopefully result in greater responsibility from the university in these matters.

More equality during education

During 2014 and 2015 the student union initiated an increased amount of elements regarding equality during education.

The funding was approved by the university and we have worked together in the matter. Card games and short films have been part of the results and been used during training of campus mentors (phadders) and committees.

3. Feel safe

Have you felt stressed out for a longer period:

- study week 1-3: 7%
- study week 4-6: 10%
- study week 7-8 + exam week: 25%

Do you feel safe on campus?

- 87%

Have you been discriminated:

- by a student: 5%
- by a teacher: 8%
4. Be prepared for the future

Entrepreneurship during education
The university received funding from the Chalmers foundation to integrate entrepreneurship in all Chalmers educational programmes. To ensure that this was carried out with the students best interests at hand the student union appointed a working group for the matter.

The results of our opinions were that all programmes should be steeped in entrepreneurship where students are challenged in abilities such as communication, creativity and problem solving.

Work integrated learning
Students being able to integrate with working life during their education is vital to the quality of education, however the union had no previous opinions in this area.

A working group was appointed to look over these elements. A report was compiled containing which elements were considered appropriate but it also noted a variety between programmes. The conclusion however was that the connection between education and working life should be more visualized within all programmes and all students should be able to get credits for internships. This was approved by the council in its entity.

How well prepared do you feel for your coming working life?*

* From the ATEC survey sent to all students at Chalmers and KTH Royal Institute of Technology
5. Access to housing

7000 student accommodations

During 2014 and 2015, The Association of Student unions in Göteborg (GFS), took the initiative to build more student housing to make the situation more sustainable in Gothenburg.

The idea was to assemble all participants from the construction sector to work out challenges. In 2016 this resulted in eleven participants joined together to create 7000 student apartments. Chalmers and Chalmers Studentbostäder are among the participants and both have student representatives from the union in their respective boards as well as in the GFS board.

Special efforts from the union

During 2015 our latest student housing Nålskäran was completed and gold graded (highest environmental grading).

Two other projects are in play, the area surrounding Holtermanska and a local plan for Gibraltarvallen. Holtermanska will plan for 500 student accommodations including faculty housing. The local plan is in its final stage and expected to be adopted during late spring 2017.
The first year in STORE

During fall of 2015 the union’s very own convenience and bookstore opened in the student union building at Johanneberg.

During this year we have been exploring and testing opening hours, product ranges and staffing needed according to your wishes and needs. We will continue to evaluate concepts even in the future.

Accommodated Kårservice

The information desk (Kårservice) has undergone some changes to better accommodate the current needs for our students. We have staffed the office with an additional member which means better service hours at Lindholmen.

Less hassle with access cards

In connection with Chalmersfastigheter AB changing their card readers, an integrated, long term solution was identified in order to better deal with the hassle of multiple access cards for students. During the year this has been assessed with the university and was ready to implement during late 2016.

Cash free campus

During 2014/2015 the student union council decided that the union should strive to become cash free.

The majority of the student union’s central functions have now reached this goal. The results so far has been mainly positive and the work continues.

6. Offer adequate & affordable services

Lunches purchased in Express spring term 2015 versus 2016.

Go Fresh* products sold during spring term 2015 versus 2016, before and after the convenience STORE was built.

* Local, fresh, campus made products, sold on campus only.
Assess personal growth

All members should have the possibility to personal growth and enrichment.

An action plan with activities has been developed to accommodate the next couple of years. The activities are designed for both students with missions within the union and those participating in events aimed for personal experience and knowledge.

Sensible work load for involved students

The work from previous years continues with the goal to ensure a more sensible work load for those students involved in the student union through committees and the student division.

The guide “Become a better team” was followed up with a survey which is now distributed annually to better follow up the results. These results have been compiled in a report with recommendations for the future.

Enable participation for international students

During the previous year the union has made efforts to make participation for international students more visible, i.e. on the union website and during Welcome Day.

During the year the union committees have been discussing how to enable participation for international students but unfortunately without satisfying results.
8. Campus life & leisure

Student Union cabins - the dream comes true
The student union has owned the recreational area in Härryda since 1937 and has not been up to pace when it comes to the constantly growing amount of chalmerists.

It has taken years to complete the vision of a student union cabin in the countryside. The project has been mired by financial challenges but in September the area was ready to be opened for all students. A grand cabin, sports cabin and renovated saunas are all part of the new recreational area in Härryda, available for all Chalmers students.

New union building at Lindholmen
Concurrent with the discussion from Chalmers president on expanding further on Lindholmen the most of the union impact work has been focused to a new student union building.

The results from this impact work is that a new union building is in plan. Unused facilities have also been discovered.

Initiate reception for Master students
All student divisions were asked what they needed in terms of support to arrange a Master’s reception.

The majority needed funding and therefore the matter was discussed with the university to arrange for this. Hopefully this will be effective from next operational year (2016/2017). A quick guide on how to arrange a kick-off has also been designed to support the division boards.

Improved accessibility
A programme on accessibility has been developed for the student union building Johanneberg. The programme consists of measures being applied without reconstruction and thoughts for the future when rebuilding.

9. Keeping a steady course

Changes within committees
The temporary committee KåK (Kårhuskommittén) have been focusing on finding their role in the organisation regarding tasks and collaboration with others.

The student union board decided for KåK to continue finding the right structure for another year.

Furthermore CIK, Chalmers Idrottssällskap, CIS. The remaining commitments from CIK have been allocated to KåK, among others.

Applications for student fundings and projects
The forms for applying for funding for various student projects has been reviewed, simplified and clarified. The guidelines have been briefed with the student division presidents. The renewed applications are ready from fall 2016.

According to the members, the student union main focus should be:

“Maintaining a high quality education”

*annual member survey 2015
Regional and national impact on student issues

In order to be part of and make a greater impact in the bigger picture the union is a member of The Swedish National Union of Students (SFS) and The Association of Student unions in Göteborg (GFS).

**SFS**

The organisation aims to gather all the student unions in Sweden and affect national student issues. During 2015/2016 SFS focused on highlighting the importance of pedagogy within higher education to our politicians. We have been part of the major discussions and also attended the annual members meeting in SFS.

**GFS**

The union affects the decisions made by GFS by having a representative on the board. One of the past years main issues have been the housing problem and a change of GFS organisation. The project Göteborg 4000+, mentioned earlier, have come a long way and it is in line with the student union's opinions.

**Visualize our impact work**

To make it easier for our members to understand how we monitor and make an impact on the education system at Chalmers we have set up a division on the union website. We have also developed a “You said, we did” poster for the student divisions on how to feedback on the ideas from the Student voice.

**Expansion at Lindholmen**

At an early stage a discussion in Chalmers management group arose regarding expanding our operations at Lindholmen.

During the year the union have actively participated in the debate and with help from the student division boards been able to present our opinions in the matter.
11. Continuous communication with members

Enhancing student democracy

During the year we have had special focus on the student union council. Members of the student union should be able to better understand the council’s work since it is the highest decision making body within the union.

Therefore the communications team and the vice speaker of the council have worked to adapt the information to better suit its recipients. To complete the written briefs we have produced videos which spread easier on social media and also highlights the council’s members who otherwise are being regarded somewhat anonymous after being elected. The videos have been very well received and also increased visits to the written briefs.

Another impact and improvement is the bilingualism of the written briefs (Swedish and English) as well as creating open Facebook events to all meetings. Further, the student union news magazine are also more frequently covering the meetings and reporting live on Twitter.

All of the above are long term strategies to engage and peak students interest into participating in the democratic work that the union is founded on. This will hopefully results in greater election outcomes, more students running for candidate and stronger democratic decisions.

Election impact

During the election of 2016 the election committee and the communication team produced a series of videos, from how to run for candidate to how to vote. Apart from digital efforts the committee also built a giant voting ballot box placed on Teknologgården to attract attention to the election. Furthermore the committee supported the candidates through “Kandidatkuten”, a support desk for students interested in candidacy as well as doing PR after applying.

Statistics from: www.chalmersstudentkår.se

Most read article: Council brief #8

1 236
unique views
prev. year 6 435, April fools joke

2 970
Average website visits per month

Voted in the student union council election

Voted in

2013
2014
2015
2016

13%
20%
16%
22%

Election impact

Organic search
63%
prev. year 55%

Direct traffic
18%
prev. year 15%

Social media
8%
prev. year 10%

Email, other
1%
prev. year 1%

How visitors find their way to the union website
After 30 years of service employee Birgitta Hansson was elected honorary member of the student union. Another famous member was Olga Boberg, queen of Olga’s Stairs at Teknologården.