WHO IS HERE TO HELP ME?
In this contact list you will find support and help from:

**Chalmers University**

**Chalmers student union**

**Others**

**Updated 2023**
Chalmers student union

- Students work environment representative, SAMO
- Student educational committee
- Student division boards
- Student union information desk
- Student union management team
- Student welfare officer
- Deputy educational officer
- Group rooms and gym hall
Disability support

Dealing with matters concerning individual students’ needs and support.

T 031-772 18 30
E funk@chalmers.se
Chaplain

Lars van der Heeg

Spiritual welfare, crisis management, ethics and philosophical questions. Students with all worldviews can seek help here.

T 0730 – 30 07 49
E lars.vanderheeg@svenskakyrkan.se
Services for international students

_Chalmers International Mobility, CIM_

For Swedish students who are looking to go abroad and exchange students studying at Chalmers.

E studentexchange@chalmers.se
W student.portal.chalmers.se -> Studies -> Incoming exchange students -> Contact
Chalmers guard (Cubsec)

Contacted in case of burglary, fire or injury after calling 112. Damage, such as a broken window, or unauthorized or threatening people can be reported here. Could be used if you don’t feel safe in the evening or night.

T 031 – 772 4499
Students ombudsmen

Helpful when one is experiencing injustice, glaring inefficiency, prejudice, wrong decisions or have other problems with the university’s employees.

E studerandeombud@chalmers.se
Equality and diversity coordinator

Sara Thornadttsson Chavarria

Working against discrimination and harassment to give all students opportunity to pursue their education under reasonable conditions.

T 031-772 65 40
E equality@chalmers.se
W chalmers.se/safe
Student centre

For help with transcripts, registry and other issues related to your studies.

Visiting address:
Campus Johanneberg: Chalmers library
Campus Lindholmen: House SAGA

T 031 – 772 3250
E studentcentrum@chalmers.se
TimeEdit

Find your schedule, book group rooms and study counseling.

W cloud.timeedit.net/chalmers/web
ChalmersMap

An app for smartphones with a map of the campus. Go to search and contains links to booking of bookable rooms.

*Available on iOS and Android*
Damage report

Damage on the campus: If chairs or lights are broken, the ventilation is not working etc.

T 031-772 88 00
E 8800@chalmers.se
Student counselor

Unique per program, whose purpose is to students to complete their education and get a degree. Talk to about issues regarding your program and help putting together your studies. Also offer counseling.

w student.portal.chalmers.se -> Contact -> Contact persons for Master’s students -> Contact person per programme
w Kontakt -> Kontaktpersoner per program -> Program på grundnivå och tekniskt basår
Counselor

If you have problems with your emotional well-being and you need someone to talk to about your feelings and mental health you can always turn to the counsellor. It is better to take care of your health in time than to wait too long.

E kurator@chalmers.se
Safe at Chalmers

Learn about and report discrimination on campus. For both students and staff.

W chalmers.se/safe
W chalmersstudentkar.se/feel_safe
Chalmers IT-support

Learn about and report discrimination on campus. For both students and staff.

Students work environment representative, SAMO

Working to ensure a good working environment for the students at each program. Contacted if you are dissatisfied with the premises on campus or feeling stressed. Is usually part of the student division board.

[link to studentportalen -> studentliv -> studie- och arbetsmiljö -> studerandearbetsmiljöömbud]
Student educational committee

Working on each student division to ensure a good education. Contacted if you are dissatisfied with a course or content of your education.

[www.chalmersstudentkar.se](http://www.chalmersstudentkar.se)
Student division boards

Responsible for each student division, where you can turn to meet people from your own area of study. Can be contacted for most things related to your student division.

w chalmersstudentkar.se
Student union information desk

Questions about student union membership and fees, update your address, book the train car *(järnvägs-vagnen)* and sauna in Härryda.

E desk@chalmersstudentkar.se

For opening hours, go to:
W chalmersstudentkar.se/information-desk
Student union management team

Manages the daily operations of the student union and working to create a better life for Chalmers students.

W chalmersstudentkar.se/managemant-team
E [postal abbreviation]@chalmersstudentkar.se
Student welfare officer

The student welfare officer, SO, is responsible for matters relating to housing, study environment, security, equality and the like. Can be contacted for all those questions, but please contact SAMO at your program in the first place when it comes to the work environment.

T 031 – 772 3918
E so@chalmersstudentkar.se
Deputy educational officer

Deputy educational officer, vUO, is contacted second hand with problems regarding your education. Firstly contact student educational committee at your program (find contacts in this list).

T 031 – 772 3917
E vuo@chalmersstudentkar.se
Group rooms and gym hall

For booking of rooms, gym hall etc. in the student union building. Use your CID.

W cloud.timeedit.net/chalmers/web
Emergencies

For emergency help at crime, burglary, injury, disease or fire.

T 112

Police

To call about reports, tips and information. Open around the clock.

T 114 14
Health

Health care incurred in connection with studies, both physically and mentally. Free for all Chalmers students.

T 010-810 81 92
E student.goteborg@feelgood.se
W student.portal.chalmers.se

For health advice, information and instructions on where to find appropriate care.

T 1177
W 1177.se
Student housing

Web pages one can use to find housing:

- chalmersstudentbostader.se
- boplats.se
- sgsstudentbostader.se
- blocket.se
- housinganywhere.com
Västtrafik customer service

For questions, comments or concerns about public transport in Gothenburg.

T 0771-414 300   W vasttrafik.se